

CBS Shabbat and Holiday Ambassador Guidelines

- ❖ Assist clergy, congregants, and guests in making CBS Shabbat and holiday services welcoming, meaningful, and enjoyable for everyone.
- ❖ Welcome everyone to the sanctuary with a warm Shabbat Shalom or other appropriate greeting.
- ❖ Distribute the Weekly Shabbat or Holiday Brochure.
- ❖ Help create a respectful and Jewish spiritual environment for all.

Religious Customs & Participation

- All males, regardless of religion, are encouraged to have their heads covered.
- Jewish males over 13 yrs. old are encouraged to wear a tallit.
- Women are invited to participate at their discretion regarding head covering and tallit.
- When offering guidance, please use suggested language, such as:
 - *“It is our synagogue’s custom to wear a head covering...”*
 - *“All Jewish men who are above bar mitzvah age are asked to wear a kippah and tallit...”*
 - *“If you are looking for a tallit....”* and show them the tallit rack
- Kindly direct anyone in need of a kippah or tallit to where they are available.

Please note:

- These practices are customs and requests, not requirements.
- Some Jewish males may have personal observances that preclude wearing a tallit.
- **Everyone should feel welcome at CBS.** There is no need to enforce or mandate participation if someone declines.

Sanctuary Etiquette

- Gently remind all to silence or turn off their phones.
- Phone usage is restricted to outside the building during Shabbat and holidays.
- Encourage conversations to take place in the lobby and away from sanctuary entrances.
- When appropriate, offer assistance finding seating, particularly if seating is limited.
- Service animals are welcome.

Awareness & Safety

- Remain alert and observant.
- Know the location of the nearest emergency exits.
- Notify security of any concerning behavior, unfamiliar individuals, or situations that appear potentially dangerous.
- In the event of an evacuation, assist congregants in exiting in a calm and orderly fashion.
- If a shelter-in-place order is given, help close exit doors and support maintaining calm.
- At conclusion of services, please collect Shabbat or holiday brochures from congregation and those left in seat pockets. Check tallitot container and fold any items that require folding.

**Thank you for helping make Congregation
Beth Shalom warm and welcoming for all.**